# visitor Services

## VIRGINIA BEACH VISITOR INFORMATION CENTERS

Stop in for information about attractions, special events, dining and accommodations to help enhance your visit. All centers are open seven days a week with the exception of fall and winter holidays.

#### Virginia Beach Visitor Information Center

2100 Parks Avenue at the end of I-264 East.

#### HOURS

- 9 a.m. to 5 p.m. daily
- 9 a.m. to 7 p.m. from mid-June until Labor Day

Chesapeake Bay Center First Landing State Park

#### HOURS

- 8 a.m. to 4:30 p.m. daily
- 10 a.m. to 6 p.m. from mid-June until Labor Day

#### Chesapeake Bay Bridge Tunnel Center

First Island on the Chesapeake Bay Bridge Tunnel Closing Fall 2017

#### HOURS

- 9 a.m. to 5 p.m. daily
- 10 a.m. to 6 p.m. from mid-June until Labor Day

#### Resort Beach

Information Kiosks 17th Street and the Boardwalk, 24th Street and Atlantic Avenue

#### HOURS

• 9 a.m. to 7 p.m. daily from Memorial Day Weekend through Labor Day Weekend

Call (757) 385-SURF (7873) or (800) VA BEACH for more information.





## PETS

Pets are welcome to vacation in Virginia Beach all year long. Before Memorial Day and after Labor Day weekend, dogs are invited to enjoy the public beaches and boardwalk area anytime. However, during the summer months (Friday before Memorial Day through Labor Day weekend), pets are limited to frolic on the north end of Virginia Beach above 42nd Street and the south end of Virginia Beach in the Sandbridge area before 10 a.m. and after 6 p.m. During the summer season, dogs are only allowed on the boardwalk from 6 a.m. to 10 a.m.

• More information: (757) 385-4444

# SURFING, IN-LINE SKATING AND SKATEBOARD REGULATIONS

These regulations vary throughout the community in both location and time. For specific skateboard, in-line skating, and surfing regulations, call (757) 385-3111.

## LIFEGUARDS

Lifeguards are on duty between 1st through 41st Streets and at Croatan, Little Island Park and Sandbridge beaches.

#### HOURS

• 9:30 a.m. to dusk daily from mid-May to mid-September

#### **INTERNATIONAL INFO**

- Electricity voltage is 110, but an adapter may be used to convert from 220.
- In the Coastal Virginia area, there are consulates for Finland, France, Italy and Mexico. Check with consulates at home for visa and passport requirements.
- Virginia Beach offers general information brochures printed in French, German, Portuguese, Spanish and Chinese. To request a brochure, call (757) 385-SURF (7873) or (800) VA BEACH, or visit the Virginia Beach Visitor Information Center at the end of I-264 East at 2100 Parks Avenue.
- It is recommended that you exchange your currency at your port of entry.

## **CITY REGULATIONS**

Virginia Beach is a pleasant family destination, and we strive to maintain an atmosphere of good, clean fun. You can assist us in this effort by obeying our state and local ordinances, just as you would at home. Check the "Know Before You Go" page at VisitVirginiaBeach.com for more information.



## BEACH ACCESS FOR PEOPLE WITH DISABILITIES

PARKING: Designated on-street parking for people with disabilities is available at Rudee Loop, 2nd, 6th, 7th, 10th, 11th, 12th, 14th, 15th, 16th, 20th, 23rd, 24th, 25th, 26th, 33rd, 34th, 36th and 37th Streets and Atlantic Avenue at 4th and 3rd Streets.

Designated off-street parking for people with disabilities is available at all municipal lots.

Metered parking is free for up to four hours for people with disabilities.

BEACH ACCESS: Access via ramps for the disabled are located at every beach access from 1st to 58th Streets. Wooden ramps that take you onto the beach are located at 8th, 17th, 24th and 30th Streets, along with Grommet Island Beach Park & Playground, the first fully-accessible beach playground. Water edge access cannot be guaranteed at all wooden walkways due to weather and the condition of the beach. Ramps are extended as far as possible given the condition of the beach and time of year.

Beach wheelchairs are available in the Resort Beach on a first-come, first-served basis from mid-May to mid-September.

• For more information, call (757) 385-SURF (7873) or (800) VA BEACH (822-3224).

#### **RESORT AREA PARKING**

The oceanfront resort area contains more than 2,900 off-street municipal parking spaces and 671 on-street metered spaces. Parking meters have a three-hour time limit, enforced April 1–Oct. 31.

Municipal parking lots are located at Rudee loop (3 lots), 19th Street and Pacific Avenue, and at Croatan and Sandbridge beaches. Municipal parking garages are located between Atlantic and Pacific Avenues on 9th and 30th Streets and between Pacific and Arctic Avenues on 25th Street. Municipal parking lots and garages charge a daily fee. Special hourly, weekly and monthly rates are available at various locations in the resort area. Overnight parking is only available at the 9th and 31st Street garages.

• For more information, call (757) 385-4800.

## THE VB WAVE TROLLEY

Operated by Hampton Roads Transit, the VB Wave Trolley makes it easy to experience the oceanfront Resort Beach area. The VB Wave Shuttle makes stops along Atlantic Avenue, at the Virginia Aquarium, Ocean Breeze Water Park, the Holiday Trav-L-Park, the KOA campgrounds on General Booth Boulevard and the Shops at Hilltop.

## PUBLIC RESTROOMS

Permanent public restrooms are adjacent to the boardwalk at 2nd, 17th, 24th, 30th and 31st Streets. The restrooms at 2nd, 24th and 31st Streets are open year-round. These restrooms do not contain changing facilities. There are restrooms with changing facilities at Croatan Beach, First Landing State Park and Little Island Park.

#### **REGIONAL VISITOR CENTERS**

Chesapeake (888) 889-5551

Hampton (800) 800-2202

Newport News (888) 493-7386

Norfolk (800) 368-3097

Portsmouth (800) 767-8782

Suffolk (866) 733-7835

Virginia Beach (800) VA BEACH (822-3224)

Virginia Tourism (800) 847-4882

Williamsburg Area (800) 368-6511

Colonial Williamsburg (800) 447-8679

## **Play It Safe**

- Never swim alone. Swim near a lifeguard.
- Ask a lifeguard about water conditions.
- Red flags = dangerous water; no swimming!
- Know your swimming ability.
- Stay close to shore.
- Flotation devices are no substitute for swimming ability.
- If caught in a rip current, swim parallel to shore.
- Never leave children unattended.
- Don't dive. Go feet first.
- Avoid the water at night, dawn, or dusk, and avoid shiny jewelry or swimwear.
- Body surfers should keep their arms in front to avoid injury.
- Protect your skin. Use sunscreen.

## FOR MORE Information

VISITVIRGINIABEACH.COM